



Public Safety

- Work with HPD and HCSO to ensure a smooth transition to their new space and servicing of the area.
- Increase engagement with apartment communities, to include seminar with property managers, private security and HPD to clarify best practices, roles and responsibilities.
- Implementation of targeted, rotating, crime reduction initiatives, starting on Northborough Dr.
- Plan and implement Public Safety events and programs, such as National Night Out, Apartment Manager Summit, Hoops and Heroes, etc.

Planning and Infrastructure

- Work with vendor to design, construct and install new street signs throughout the District.
- Work with GGRA to prepare for opening of North Houston BMX Park.
- Work with H-GAC and consultant on 2018 Livable Centers Study, focused on the northeast quadrant of the District.
- Continue to advocate for new housing options in the district, the de-concentration of identified complexes (and funding required), and high maintenance and operational standards for existing/remaining communities.
- Continue to advocate for flood mitigation and drainage improvement projects in the District, particularly the Greens Road project.

Field Services

- Implementation of increased maintenance cycles at targeted areas of the District (Rankin, Kuykendahl, and West Road).
- Work with the GGRA to develop a plan for landscaping along Rankin and Kuykendahl to showcase the entrance to the Skate Park and upcoming BMX Park.

Marketing and Public Affairs

- Launch and refine the new website.
- Develop and release new print newsletters.
- Develop and implement engagement program for commercial, retail and residential property managers.
- Work with District staff to continue our "ongoing" events (Hoops and Heroes, National Night Out, Market Report Breakfast, etc.) and continue attempts to attract an event that showcases the area to outside audiences.

Financial and Support Services

- Review and possibly implement revision of records retention schedule/process.
- Update the Employee Handbook.
- Evaluate health insurance options; make recommendations for future.
- Research contact database options and implement solution.

Greenspoint Community Partners

- Pursue funding for Public Safety vehicle.
- Pilot park support program.